

Thorsten Franz

IT PROJECT MANAGEMENT

Advertised as: IT Project Manager · Senior Project Manager IT · Subproject Lead Infrastructure

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• AVAILABLE — DACH, CYPRUS, REMOTE & ON SITE — DIRECT CONTRACT

Through to acceptance. Not through to the next status report.

I take on IT projects where several worlds are running at once: technology, construction, business functions, suppliers, deadlines. I led three new warehouse builds in the Netherlands and Belgium from the planning phase through to final acceptance – while operations at 14 existing sites had to keep running.

3

NEW BUILDS TO FINAL
ACCEPTANCE

14

SITES IN LIVE OPERATION

99 %+

AVAILABILITY MAINTAINED

20+

YEARS OF PROJECT
PRACTICE

TYPES OF PROJECT

INFRASTRUCTURE & NEW BUILDS

IT planning for new builds and site expansions: server room, structured cabling, network core, WLAN survey, WAN connectivity, trade coordination through to final acceptance.

CRM, ERP & MIGRATION

Selection, implementation, replacement. Data modelling, migration, interfaces, process adaptation, go-live management.

ROLLOUT & STANDARDISATION

Hardware and system rollouts across sites and borders, product certification, alignment to group standard.

PROJECT RECOVERY

Projects that are stuck. Assessment, honest evaluation, prioritised plan, restart.

PROJECT CONTROL

RESPONSIBILITY

Budget, schedule and quality responsibility · RFI/RFP, tendering and bid evaluation · Trade and supplier coordination · Partial and final acceptance, defect tracking · Risk and escalation management

REFERENCES

05/2020 – 11/2021

International food retail group, logistics IT

Three new warehouse builds in NL and BE from planning to final acceptance, with responsibility for budget, schedule and quality. Coordination of electrical works, network installation and building services through milestone reviews, on-site inspections and partial acceptance. Availability of the 14 existing sites maintained in parallel: over 99 %.

10/2022 – 10/2023

Cloud platform of an international retail group

Led the organisation's first BSI C5 programme through to audit readiness, with a Big Four audit firm as auditor. Complete criteria catalogue agreed, mapped against ISO 27001/27002, translated into technical requirements. Attestation achieved after handover in the final phase.

07/2019 – 04/2020

Two retail chains of an international group

Around 14,000 stores. Product certification workflow for new hardware designed and introduced, rollout coordination with technical suppliers under international group requirements.

2003 – 2024

Own consulting practice, Mittelstand

ERP implementations and migrations: ERPframe and DOCUframe, ERPnext, Dolibarr, Odoo, Equinox. Sales processes roughly 40 % faster, technical service roughly 50 % more efficient.

HOW I WORK

PRINCIPLES

I coordinate without doing the work myself – but as a trained industrial electronics technician with twenty years of network practice, I can check what the electrician tells me rather than simply minuting it.

I trust what works, not what sounds convincing: a test run, a pilot site, parallel operation.

Hands-on where watching would be slower – if a migration is not running cleanly, I look at the error log myself.

I sort by critical path, not by the order in which issues are reported.

I say early when something will not hold, while it still leaves room to act.

I hand over documented: system status, decisions with their reasoning, open items with an assessment.

SKILLS

INFRASTRUCTURE	Network planning and build-out, structured cabling, fibre optics, WLAN surveys, server room design, WAN redundancy, Proxmox/virtualisation, Nextcloud
NETWORKING	TCP/IP, VLAN, switching/routing, firewall (Fortinet, Securepoint), VPN, network segmentation, monitoring
ERP & DATA	ERPframe, DOCUframe, ERPnext, Dolibarr, Odoo, Equinox; data modelling, migration, EDI and web shop interfaces, document management
COMPLIANCE	BSI C5, ISO 27001/27002, ISMS and DSMS build-out, GDPR, audit management and evidence management
TOOLS	MS Project, Jira, Confluence, ServiceNow, SharePoint, Visio, n8n

CERTIFICATIONS

CERTIFICATES	Project Manager (IHK, 2018) · Data Protection Officer (TÜV, 2023 · DSC/IHK, 2018) · Data Protection Expertise TTDSG (BvD, 2022) · ITIL4 Foundation
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FRAMEWORK

TERMS	Available by arrangement, scope according to project. DACH region, remote with presence at milestones, acceptance and critical phases. Direct contract as an independent consultant; collaboration with agencies possible.
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CONTACT

Describe the project to me – I respond the same working day with a clear answer: fits, fits with qualifications, does not fit. With reasoning in each case.

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Full CV, further references and terms on request. Clients are identified in the full CVs and can be named in conversation; this short profile refrains from naming them.